



SOTOGRADE MARINA LUXURY APARTMENT

BOOKING TERMS

GUEST & PROPERTY RULES

DISCLAIMER NOTICE

INDEMNITY TERMS

ANDALUCIA – REGIONAL REGISTRATION NUMBER (TOURISTIC LICENCE) : VFT/CA/16752

SPAIN – NATIONAL REGISTRATION NUMBER : ESFCTU0000110120007182870000000000000000VFT/CA/167523



YOLO
SPACES

NOTE : YOLO Spaces Booking Terms | Guest & Property Rules | Disclaimer Notice | Indemnity Terms may change from time to time. Kindly ensure that you always refer to the current version available at check-in.

CONTACT & LOCATION DETAILS



Host : Yolinda Liversage



Yolinda Mobile : +27 83 442 1443 (available 08h00 – 20h00)



Office : +27 11 463 2210 (office hours)



Email : info@yolospaces.com



www.sotograndeapartment.es

www.yolospaces.com








Address : Ribera del Gurami No 8, Av.de la Marina, 11310, Puerto Sotogrande








GPS coordinates : 36.29057" , -5.27389"



24/7 EMERGENCY NUMBERS

-  Host - Yolinda Liversage : +27 83 442 1443
-  Medical : Ambulance – 112 or 061
-  Fire department : 085
-  Security : Securitas Direct – 902 121 122
-  San Roque Local Police : 956 780 256
Guadiaro Local Police : 956 614 389

NEARBY ATTRACTIONS

-  Airport : Málaga airport is a 1 hour 10 minute drive
-  Taxi : Uber and Taxis are reliable and are generally 25 minutes from booking the ride
-  Beaches : as close as a 4 minute walk
-  Tourist attractions : Central to nearby tourist attractions
-  Grocery Stores : various grocery stores are within 5 – 10 minutes drive
-  Liquor Stores : various liquor stores are within 5 – 10 minutes drive
-  For more information refer to : www.yolospaces.com



Restaurants : various restaurants, cafes & tapas bars are within 5 minutes walk



Shopping Centre : within 10 – 20 minutes drive



Golf Course : within a 3 minute drive



Gyms : within a 5 – 10 minute drive



Day Spas : various day spas as close as 10 – 15 minutes drive



Medical Facilities : within 5 - 10 minutes drive



Nearby Towns : San Roque | Castellar | Caseres | Estepona Tarifa | Marbella | Puerto Banús within 20 min to 1 hr drive



GUEST SERVICES



Your host is available for assistance & queries between 08h00 – 20h00



Concierge Services from 10h00 – 20h00



Luggage Storage - available on request



FREE

Wi-Fi & internet – Uncapped, fast & secure



Baby Crib | Feeding Chair : subject to request



Fire Extinguisher



Parking : 1 Undercover | Street parking










Housekeeping Service – we have a reliable cleaning service that you can make arrangements with and pay directly .










Lost & Found items will be kept for a maximum of 60 days. Guests to make their own arrangements for the collection of items from the property OR arrange a door to door courier service to collect the items. This will be for the guest's personal account

YOLO Spaces will not be held liable for any lost or damaged items left behind

HOUSE RULES

-  Check In between 16h00 – 20h00 (early & late check in by arrangement & subject to availability)
-  Check Out is 10h00 (early & late check out by arrangement & subject to availability)
-  Security Checks will be done prior to & at Check In
-  Air Conditioner must be switched off when leaving the Property
-  Lights must be switched off when leaving the property
-  Alarm must be switched ON at all times when leaving the property
-  Furniture not to be rearranged

-  Save water where possible
-  Ensure all outdoor cushions & décor are protected from rain, wind & extreme sunlight & umbrellas are closed when windy
-  No Noise, silent hours from 22h00 - 08h00 as per Marina by-laws
-  No Parties | No Functions | No Celebrations | No Events allowed on the property
-  No Smoking of cigars, cigarettes is allowed inside the property, only outside
-  No hubbly bubbly or hookah is allowed onto the property
-  No illegal substances including marijuana is allowed onto the property

HOUSE RULES



For safety, ensure the property, is locked when leaving the property



Should booking terms | guest & property rules not be adhered to, a penalty will automatically be levied against the refundable breakage deposit



Ensure no personal washing is hung outside the property | over the hedge | wall or anywhere visible. All properties are equipped with a tumble dryer & drying rack for drying laundry inside



Do not use cutlery | crockery | towels or any other belongings from the property on boats



Lost Keys | Remote Controls surcharge will be applied



A cleaning fee of EUR500 will be charged should the property be left in an unsatisfactory condition



Guests will be liable for damage to safe | forgotten combinations | lost keys



Faulty electronics, appliances or any other property defect will be assessed & repaired as soon as possible between Mon - Fri, 10h00 & 16h00 (excluding weekends & public holidays). No rate reduction or refund will be considered as a result of the aforementioned | or any other general property matter that may arise



No Unauthorised persons - other than official guests checked in - are allowed on the property including | visitors | chefs | au pair | domestic workers

BREAKAGE DEPOSIT



Refundable Breakage Deposits :

Subject to NO penalties | any additional cost | authorised housekeeping fees | breakage | damage | loss incurred at the property during your stay, the refundable breakage deposit will be processed within 7 working days after check-out.

There might be a justifiable delay should we need to obtain specialised quotations | repair work that will naturally affect the refund process time. Should it be necessary, we will be in contact with you.

Refund Process :

Guests paying the refundable breakage deposit through wire transfer are requested to provide banking details to YOLO Spaces for the refund.

All personal & banking information shared with YOLO Spaces is for the sole purpose of the booking

Guests paying the refundable breakage deposit through the secure payment link provided by YOLO Spaces, will be refunded through the secure Stripe system.

YOLO SPACES DISCLAIMER & INDEMNITY

Disclaimer Notice | Indemnity Terms :

- Right of admission is reserved
- Guests and their authorised visitors enter and stay at this establishment at their own risk
- The Proprietor, it's agents and/or it's employee's ("The Proprietor") shall not be liable for, and the guests hereby waives and abandons any claims of whatever nature including but not limited to that for theft, loss or damage of whatever nature, against the Proprietor whether arising from the Proprietor's default, negligence or otherwise
- Guests and their authorised visitors to this establishment hereby indemnify the Proprietor against any claims which may arise from whatever nature, whether arising from the Proprietor's default, negligence or otherwise
- Whilst every endeavour is made in terms of the above recommendation to provide for the exclusion of an innkeeper's liability, such liability or exclusion thereof is never absolute and is always subject to a matter of degree and the application of an appropriate court's discretion. It should also be borne in mind that the court's discretion is applied judicially but subject to the credibility and worthiness of appropriate evidence
- This disclaimer notice is automatically considered as accepted by guests on check in and for authorised visitors entering the property



OFFICIAL ACKNOWLEDGEMENT

YOLO Spaces Booking Terms | Guest & Property Rules | Disclaimer Notice | Indemnity Terms

I _____ (name of principal guest) hereby acknowledge that I have read, understood and will adhere to all Booking Terms | Guest & Property Rules | Disclaimer Notice | Indemnity Terms and that I indemnify YOLO Spaces as per the Disclaimer Notice & Indemnity Terms stipulated in this manual.

I am responsible for distributing the Booking Terms | Guest & Property Rules | Disclaimer Notice | Indemnity Terms to all authorised residing guests and will be accountable and responsible for their behaviour during the stay.

Signed : _____

Date : _____

Visit our main website www.yolospaces.com to view our unique property collection



CLIFTON MANSION VILLA



CLIFTON MANSION VILLA
APARTMENT



CLIFTON BOUTIQUE
APARTMENT A



CLIFTON BOUTIQUE
APARTMENT B



CLIFTON PRIVATE BEACH VILLA



CLIFTON BEACHFRONT PENTHOUSE



CLIFTON SEA VIEW PENTHOUSE



CLIFTON SEA VIEW APARTMENT



CLIFTON SEA VIEW COURTYARD



CLIFTON BEACHFRONT
DREAM APARTMENT



CLIFTON BEACHFRONT
MAGIC APARTMENT



CLIFTON BEACHFRONT
EXECUTIVE APARTMENT



CLIFTON PETITE VILLA



BEACH HOUSE VILLA



BALLITO BEACH HOUSE VILLA



BALLITO BEACH HOUSE COTTAGE



THE WHITE HOUSE BOUTIQUE VILLA



VAAAL RIVER BUSH VILLA



BRYANSTON OFFICE



SOTOGRADE WHITE HOUSE VILLA



SOTOGRADE MARINA LUXURY
APARTMENT



SOTOGRADE MARINA BOUTIQUE
APARTMENT



SOTOGRADE SEA VIEW PENTHOUSE



SOTOGRADE OCEAN VIEW
PENTHOUSE